# Diverse Downtowns

75 of the region's downtowns were analyzed, and each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted.

This effort found that more diverse downtowns were generally less impacted by the economic shutdown related to the COVID-19 pandemic.

All 75 of the downtowns that were analyzed are listed, along with their Pandemic Impact Scores, in order from most to least diverse.



Disclaimer

This is an analysis of visits to and trade areas of the region's downtowns. However, it is not an economic impact analysis. Retail sales were not part of this body of work.

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West Chester Borough   34
Norristown Borough   <mark>37</mark>
Burlington City   46
Collingswood Borough   45
Upper Darby Township   32
Lower Merion Township (Ardmore)   <mark>38</mark>
Glassboro Borough   <mark>39</mark>
Phoenixville Borough   44
Haddonfield Borough   35
Woodbury City   <mark>43</mark>
Lansdowne Borough   49
Trenton (State Street)   58
Bristol Borough   <mark>26</mark>
Lansdale Borough   <mark>54</mark>
Doylestown Borough   <mark>29</mark>
Bordentown City   52
Riverside Township   59
Mount Holly Township   48
Kennett Square Borough   48
Chester City (Avenue of the States)   41
New Hope Borough   14
Swarthmore Borough   60
Media Borough   <mark>40</mark>
Gloucester City   50

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Pottstown Borough | 39
Coatesville City | 56
Moorestown Township | 54
Paulsboro Borough | 58
Swedesboro Borough | 43
Pitman Borough | 50
Lower Merion Township (Bryn Mawr) | 54
Quakertown Borough | 35
Philadelphia (52nd Street) | 33
Radnor Township (Wayne) | 50
Ambler Borough | 61
Palmyra Borough | 47
Marcus Hook Borough | 57
Malvern Borough | 45
Narberth Borough | 59
Downingtown Borough | 42
Haddon Township (Westmont) | 38
Merchantville Borough | 52
Pennsauken Township | 49
Camden City (Federal Street) | 42
Sellersville Borough | 75
Darby Borough | 55
Maple Shade Township | 58
Harrison Township (Mullica Hill) | 27
Langhorne Borough | 52
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Norwood Borough | 67
Hightstown Borough | 55
Haddon Heights Borough | 58
Hatboro Borough | 47
Ridley Park Borough | 69
Perkasie Borough | 53
Audubon Borough (Merchant St.) | 58
Pine Hill Borough | 59
Jenkintown Borough | 52
Lower Merion Township (Haverford) | 75
Riverton Borough | 70
Cheltenham Township (Glenside) | 55
Yardley Borough | 49
Souderton Borough | 73
Haverford Township (Oakmont) | 59
Morrisville Borough | 60
Telford Borough | 59
Westville Borough | 64
Wenonah Borough | 58
Barrington Borough | 74
Haverford Township (Brookline) | 66
East Lansdowne Borough | 60
Laurel Springs Borough | 81
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Newtown Borough | 42

Berlin Borough | 61

## Characteristics that reduced the pandemic's impact:

Downtowns with the following characteristics were generally less impacted by the pandemic than their peers.

### Development

Recent mixed-use, residential, and retail developments within the downtowns increased diversity as well as resiliency.

### **Diversity**

Downtowns with diverse built environments, demographics, local economies, mix of uses, and transportation options, were less impacted.

#### **People**

Diverse and permanent residential populations located within the downtowns provided retailers with customers even as people stayed close to home.

#### **Trails**

Existing Circuit Trails connected downtowns with open space and enabled alternative modes of transportation.

### Walkability

Historic downtowns with more pedestrian-friendly built environments had greater resiliency.



## Characteristics that exacerbated the pandemic's impact:

Downtowns that lacked the characteristics found to reduce the pandemic's impact, or that were more greatly defined by the following characteristics, were generally more impacted by the pandemic than their peers.

#### Cars

Auto-oriented downtowns with lower Walk Scores and more cars per household were more impacted by the pandemic.

#### Colleges

Downtowns that are overly-reliant on these anchor institutions were less resilient during the pandemic.

#### **Goods & Services**

As the share of Neighborhood Goods & Services (NGS) retailers increased in a downtown, so did the pandemic's impact.

#### **Transit**

The pandemic significantly reduced transit ridership, and this impact had a ripple effect in transitoriented downtowns.

#### **Vacancy**

The pandemic had a greater impact as downtown vacancy rates increased.



## **Diverse Downtowns** | New Hope Borough, PA

For the 75 downtowns analyzed, each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1—100, with one being the most diverse and least impacted. The more diverse downtowns were generally less impacted by the pandemic.

New Hope's relatively walkable downtown has a permanent residential population, as well as a healthy mix of civic, cultural, office and residential uses. However, its retail mix lacks diversity due to a low share of *Neighborhood Goods & Services* (NGS) retailers.

The retail mix is why New Hope only received a slightly better than average Diversity Score of 43, but also one reason why the downtown was the least impacted in the region with a Pandemic Impact Score of only 14. This is because the analysis found that as a downtown's share of NGS retailers increased, so did the pandemic's impact. New Hope has the region's lowest share of NGS retailers.



### **Diversity Score**

Built environment, mix of uses, population, transportation, and types of downtowns



#### Pandemic Impact Score

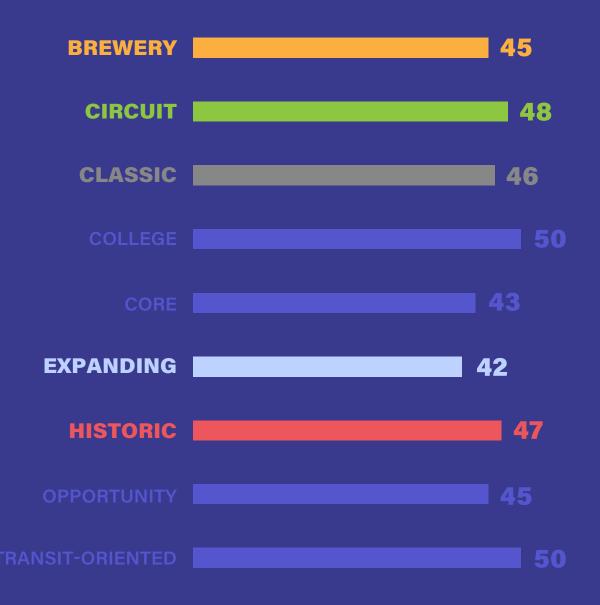
Visits and trade area prepandemic, and during the shutdown and reopening periods

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## **Downtown Typologies**

Nine downtown typologies were identified and the average Pandemic Impact Score was determined for each: *Brewery (45), Circuit (48), Classic (46), College (50), Core (43), Expanding (42), Historic (47), Opportunity (45), and Transit-Oriented (50).* 

In general, more typologies equated to a lower Pandemic Impact Score. New Hope is considered to be five typologies: *Brewery, Circuit, Classic, Expanding,* and *Historic.* Downtowns considered to be five typologies had an average Pandemic Impact Score of 42.





### **Downtown Population**

A negative correlation between the estimated population of the region's downtowns and the Pandemic Impact Score was identified. In other words, the larger the downtown population, the smaller the impact.

In 2019, New Hope's downtown population was estimated to be 186, compared to an average of 165 for all downtowns and 326 for the least impacted downtowns.

Residential development in recent years most likely added to New Hope's downtown population. This not only helped to diversify the downtown, but most likely contributed to New Hope's resiliency during the pandemic as *Expanding* downtowns were the least impacted on average.





#### **Retail Mix:**

32% Food & Beverage (FB)

58% General Merchandise, Apparel, Furnishings, & Other (GAFO)

3%
Hospitality (HOSP)

7%
Neighborhood Goods
& Services (NGS)





1% Civic

3% Cultural

0% Institutional

5% Office

9% Residential

12% Vacancy

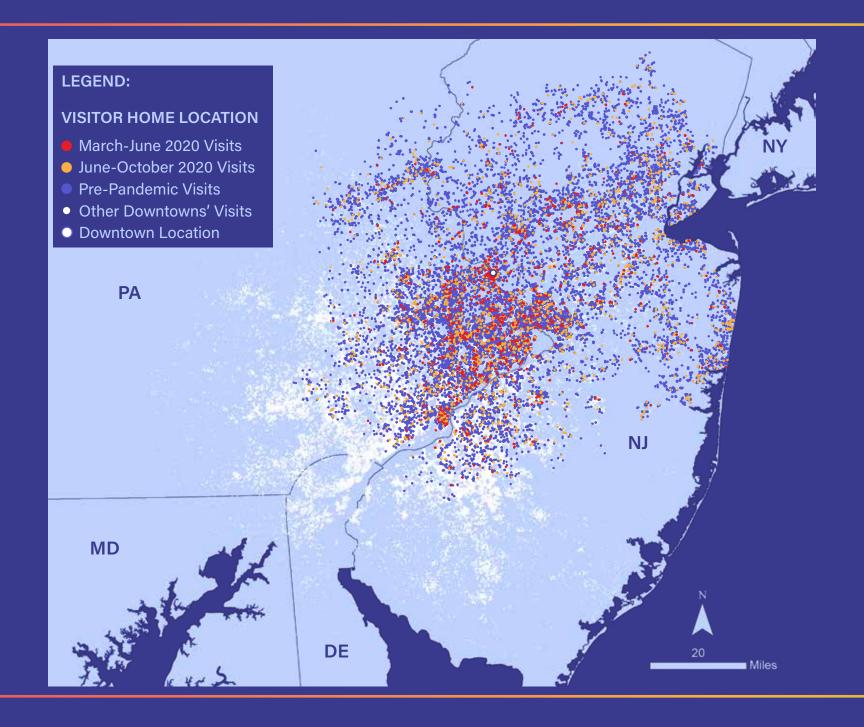
#### Mix of Uses

Retail accounts for 70% of the uses in New Hope's downtown, which is higher than the averages of 57% for all downtowns and 60% for the least impacted downtowns.

In the least impacted downtowns, *Food & Beverage* (FB) and *General Merchandise, Apparel, Furnishings & Other* (GAFO) retailers each made up smaller shares at 30% and 38% respectively. On average as the share of each of these increased, the Pandemic Impact Score decreased.

Conversely, as the share of *Neighborhood Goods* & *Services* (NGS) retailers increased so did the average Pandemic Impact Score. In the least impacted downtowns, NGS retailers made up 30% of all retail, which is a much larger share than in New Hope.

New Hope's mix of uses, and mix of retail types most likely contributed to the downtown's resiliency during the pandemic.



### **Visits to Downtown**

Geolocated, deidentified cellphone location data was analyzed to determine the pandemic's impact on visits to the region's downtowns and their trade areas. Visits to New Hope were as follows:

#### Pre-Pandemic

Delaware: 0.0% New York: 0.7% Maryland: 0.0% Pennsylvania: 52.0% New Jersey: 47.3%

#### • Shutdown | March 13 - June 15, 2020

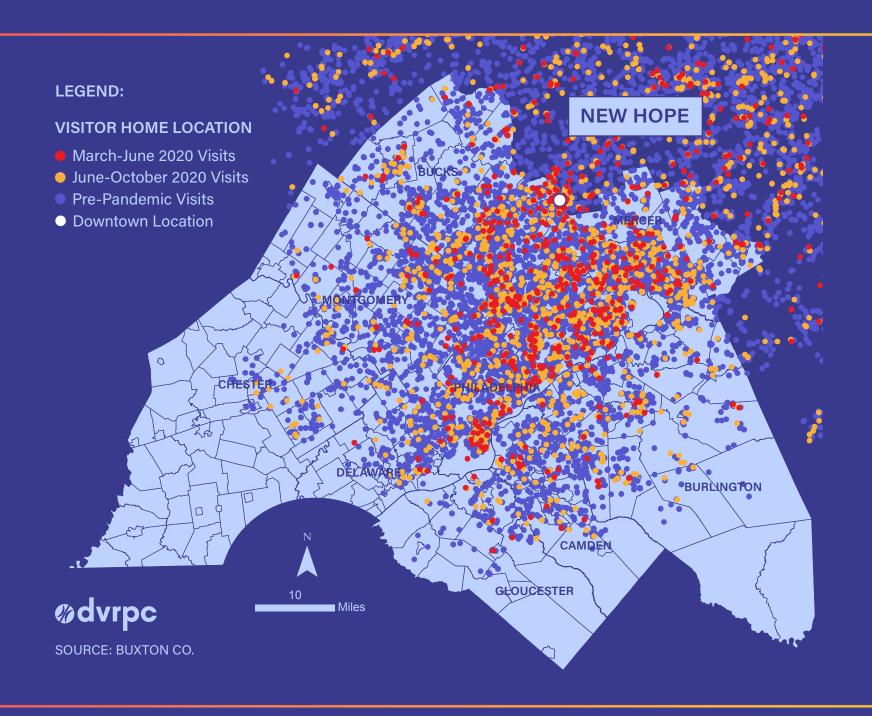
Delaware: 0.0% New York: 0.7% Maryland: 0.0% Pennsylvania: 56.6%

New Jersey: 42.6%

#### • Reopening | June 16 - October 31, 2020

Delaware: 0.0% New York: 0.8% Maryland: 0.0% Pennsylvania: 48.4% New Jersey: 50.8%

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#### **Visits to Downtown**

Visitors to New Hope's downtown came from throughout the region and beyond. This was true before the pandemic, and remained true during both the shutdown and reopening periods.

Between August 2018 and March 2020, 23,825 people visited the downtown, which is nearly three times the average of 8,800 visits for all of the downtowns.

During the shutdown (March 13 - June 15) there were 897 visits, and during the reopening period (June 16 - October 31) there were 2,829 visits to New Hope's downtown.

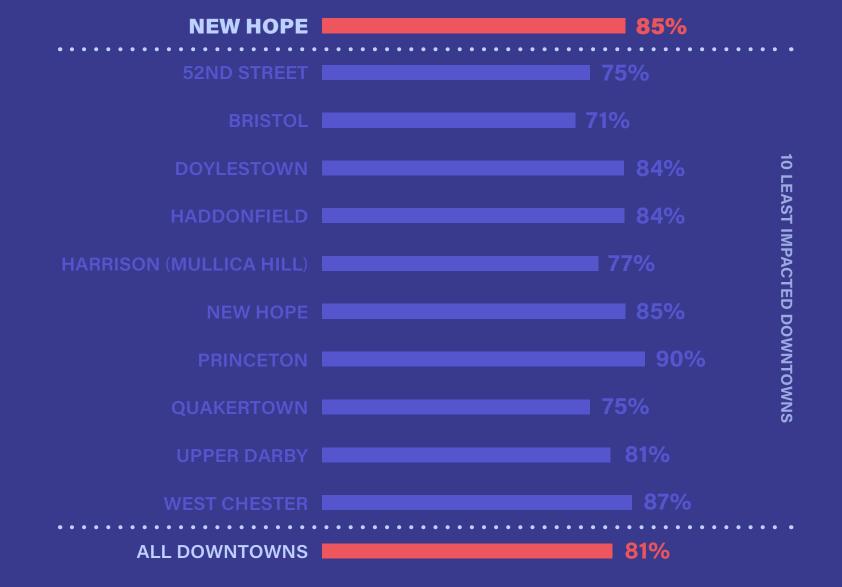
## **Shutdown Impact**

March 13 - June 15, 2020

During the economic shutdown, there were 897 visits to New Hope's downtown compared to 5,864 visits during the same period in 2019. This equated to an 85% reduction.

The average number of visits during the shutdown period was 439 compared to 2,450 visits during the same period in 2019, which equated to an average reduction of 81%.

Gloucester City's downtown had the smallest reduction in visits at 66%, and the average for the least impacted downtowns was 81%.



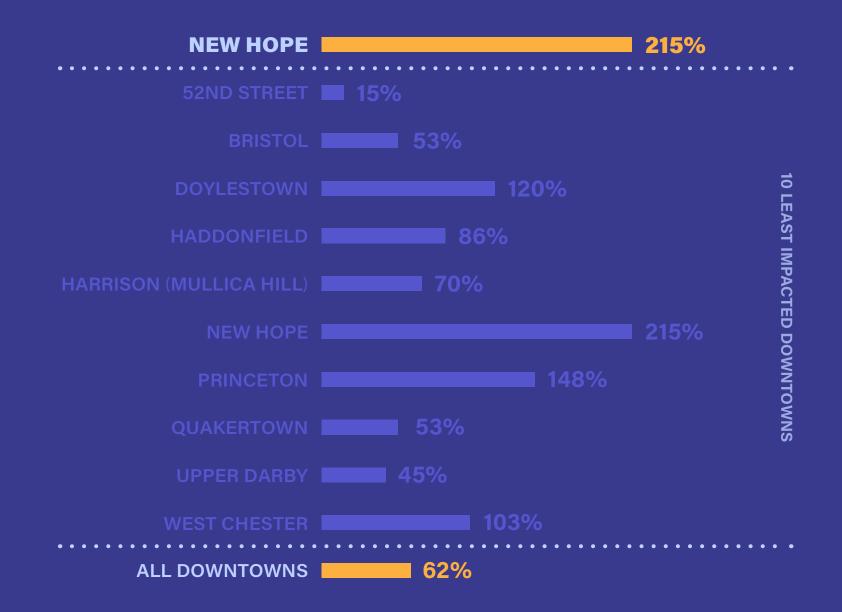


### **Reopening Rebound**

June 16 - October 31, 2020

Visits to New Hope's downtown increased by 215% during the reopening period to a total of 2,829 visits. Although this was the greatest increase observed, it was still 69% fewer than the 8,983 visits that occurred during the same period in 2019.

On average, visits increased by 62% to approximately 700 visits for all downtowns, and by 91% to approximately 1,700 visits for the least impacted downtowns.





### **Trade Area Recovery**

(Drive Time in Minutes)

New Hope's pre-pandemic trade area was a 69 minute drive time, which shrank by 10% during the shutdown to 62 minutes. During reopening, the trade area recovered by 14% to 72 minutes. New Hope was the only downtown to have a larger trade area during reopening (72 minutes) than it did pre-pandemic.

The average pre-pandemic trade area was 31 minutes, with a 23% reduction during the shutdown down to 24 minutes. The average recovery was 10% for all downtowns up to 27 minutes.

