# Diverse Downtowns

75 of the region's downtowns were analyzed, and each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1–100, with one being the most diverse and least impacted.

This effort found that more diverse downtowns were generally less impacted by the economic shutdown related to the COVID-19 pandemic.

All 75 of the downtowns that were analyzed are listed, along with their Pandemic Impact Scores, in order from most to least diverse.



Disclaimer: This is an analysis of visits to and trade areas of the region's downtowns. However, it is not an economic impact analysis. Retail sales were not part of this body of work.

Princeton | 33 West Chester Borough | 34 Norristown Borough | 37 Burlington City | 46 Collingswood Borough | 45 Upper Darby Township | 32 Lower Merion Township (Ardmore) | 38 Glassboro Borough | 39 Phoenixville Borough | 44 Haddonfield Borough | 35 Woodbury City | 43 Lansdowne Borough | 49 Trenton (State Street) | 58 Bristol Borough | 26 Lansdale Borough | 54 Doylestown Borough | 29 Bordentown City | 52 Riverside Township | 59 Mount Holly Township | 48 Kennett Square Borough | 48 Chester City (Avenue of the States) | 41 New Hope Borough | 14 Swarthmore Borough | 60 Media Borough | 40 Gloucester City | 50

Pottstown Borough | 39 Coatesville City | 56 Moorestown Township | 54 Paulsboro Borough | 58 Swedesboro Borough | 43 Pitman Borough | 50 Lower Merion Township (Bryn Mawr) | 54 Quakertown Borough | 35 Philadelphia (52nd Street) 33 Radnor Township (Wayne) | 50 Ambler Borough | 61 Palmyra Borough | 47 Marcus Hook Borough | 57 Malvern Borough | 45 Narberth Borough | 59 Downingtown Borough | 42 Haddon Township (Westmont) | 38 Merchantville Borough | 52 Pennsauken Township | 49 Camden City (Federal Street) | 42 Sellersville Borough | 75 Darby Borough | 55 Maple Shade Township | 58 Harrison Township (Mullica Hill) | 27 Langhorne Borough | 52

Newtown Borough | 42 Berlin Borough | 61 Norwood Borough | 67 Hightstown Borough | 55 Haddon Heights Borough | 58 Hatboro Borough | 47 Ridley Park Borough | 69 Perkasie Borough | 53 Audubon Borough (Merchant St.) | 58 Pine Hill Borough | 59 Jenkintown Borough | 52 Lower Merion Township (Haverford) | 75 Riverton Borough | 70 Cheltenham Township (Glenside) | 55 Yardley Borough | 49 Souderton Borough | 73 Haverford Township (Oakmont) | 59 Morrisville Borough | 60 Telford Borough | 59 Westville Borough | 64 Wenonah Borough | 58 Barrington Borough | 74 Haverford Township (Brookline) | 66 East Lansdowne Borough | 60 Laurel Springs Borough | 81

# **Characteristics that reduced the pandemic's impact:**

Downtowns with the following characteristics were generally less impacted by the pandemic than their peers.

# Development

Recent mixed-use, residential, and retail developments within the downtowns increased diversity as well as resiliency.

# **Diversity**

Downtowns with diverse built environments, demographics, local economies, mix of uses, and transportation options, were less impacted.

## People

Diverse and permanent residential populations located within the downtowns provided retailers with customers even as people stayed close to home.

# **Trails**

Existing Circuit Trails connected downtowns with open space and enabled alternative modes of transportation.

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# Walkability

Historic downtowns with more pedestrian-friendly built environments had greater resiliency.

# **Characteristics that exacerbated the pandemic's impact:**

Downtowns that lacked the characteristics found to reduce the pandemic's impact, or that were more greatly defined by the following characteristics, were generally more impacted by the pandemic than their peers.

## Cars

Auto-oriented downtowns with lower Walk Scores and more cars per household were more impacted by the pandemic.

# Colleges

Downtowns that are overly-reliant on these anchor institutions were less resilient during the pandemic.

# **Goods & Services**

As the share of Neighborhood Goods & Services (NGS) retailers increased in a downtown, so did the pandemic's impact.

# Transit

The pandemic significantly reduced transit ridership, and this impact had a ripple effect in transitoriented downtowns.

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## Vacancy

The pandemic had a greater impact as downtown vacancy rates increased.

# **Diverse Downtowns** | Woodbury City, NJ

For the 75 downtowns analyzed, each were assigned a Diversity Score and a Pandemic Impact Score on scales of 1–100, with one being the most diverse and least impacted. The more diverse downtowns were generally less impacted by the pandemic.

Woodbury's walkable downtown has a relatively diverse residential population, as well as a healthy mix of civic, cultural, office and residential uses. However, there is an over-representation of Neighborhood Goods & Services (NGS) retailers. These characteristics are why the downtown's Diversity Score of 35 is better than average for the region.

Although Woodbury has a diverse downtown, its reliance on NGS retailers most likely exacerbated the pandemic's impact. However, it still scored better than average with a Pandemic Impact Score of 43.



**Diversity Score** Built environment, mix of uses, population, transportation, and types of downtowns



Score

## 

# **Pandemic Impact**

Visits and trade area prepandemic, and during the shutdown and reopening periods

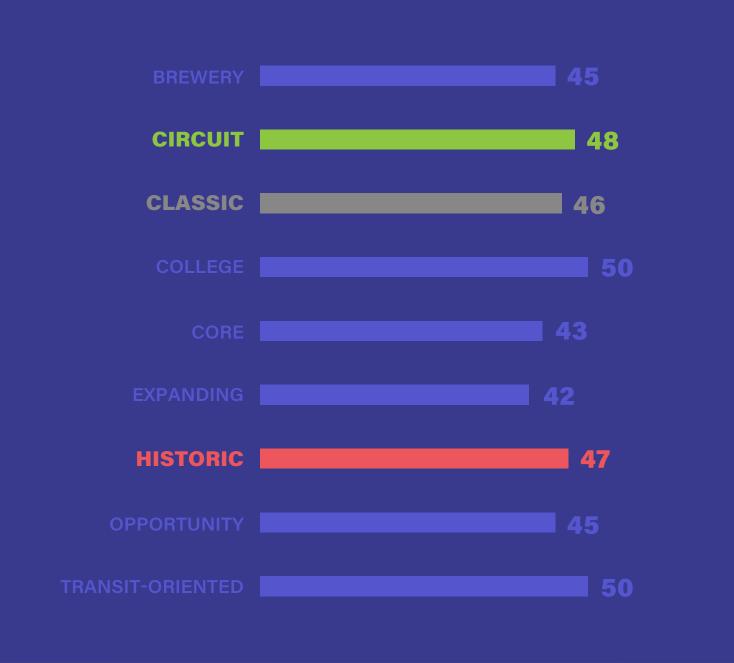
# **Downtown Typologies**

Nine downtown typologies were identified and the average Pandemic Impact Score was determined for each: *Brewery (45), Circuit (48), Classic (46), College (50), Core (43), Expanding (42), Historic (47), Opportunity (45), and Transit-Oriented (50).* 

In general, more typologies equated to a lower Pandemic Impact Score. Woodbury is considered to be three typologies: *Circuit* (although the trail is not existing), *Classic*, and *Historic*. Downtowns considered to be three typologies had an average Pandemic Impact Score of 53.

It is important to note that *Circuit* downtowns that have not yet built their trails had an average impact score of 53 compared to 48 for those with existing trails.

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# **Downtown Population**

A negative correlation between the estimated population of the region's downtowns and the Pandemic Impact Score was identified. In other words, the larger the downtown population, the smaller the impact.

In 2019, Woodbury's downtown population was estimated to be 97, compared to an average of 165 for all downtowns and 326 for the least impacted downtowns.

Woobury's downtown population is relatively diverse with regards to demographics, with the White, Black, and Hispanic populations accounting for 71%, 21%, and 8% respectively.



SOURCE: BUXTON CO.





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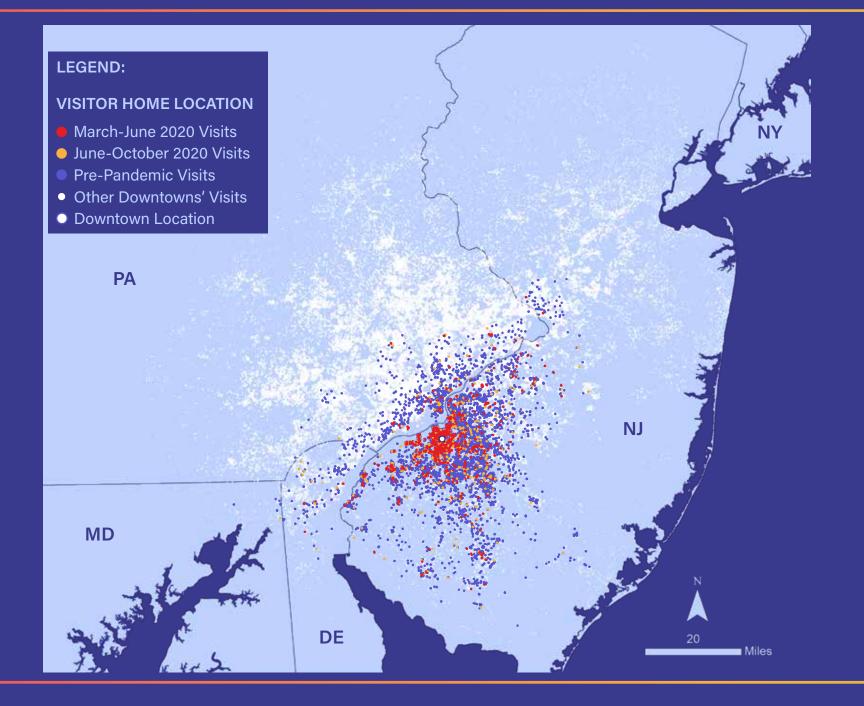
# **Mix of Uses**

Retail accounts for 43% of the uses in Woodbury's downtown, which is one of the lowest shares observed. The average was 57% for all downtowns and 60% for the least impacted downtowns.

In the least impacted downtowns, *Food & Beverage* (FB) makes up a significantly larger share of retail uses at 30%, while *General Merchandise, Apparel, Furnishings & Other* (GAFO) makes up a slightly larger share 38%. On average as the share of each of these increased, the Pandemic Impact Score decreased.

Conversely, as the share of *Neighborhood Goods & Services* (NGS) retailers increased so did the Pandemic Impact Score. In the least impacted downtowns, NGS retailers made up 30% of all retail, which is significantly less than in Woodbury.

Additionally, as the vacancy rate increased, so did the Pandemic Impact Score.



# **Visits to Downtown**

Geolocated, deidentified cellphone location data was analyzed to determine the pandemic's impact on visits to the region's downtowns and their trade areas. Visits to Woodbury were as follows:

• Pre-Pandemic

Delaware: 1.1% Maryland: 0.0% New Jersey: 92.3%

• Shutdown | March 13 - June 15, 2020 Delaware: 0.6%

Maryland: 0.0% New Jersey: 95.1%

• **Reopening** | June 16 - October 31, 2020

Delaware: 1.2% Maryland: 0.1% New Jersey: 94.4%

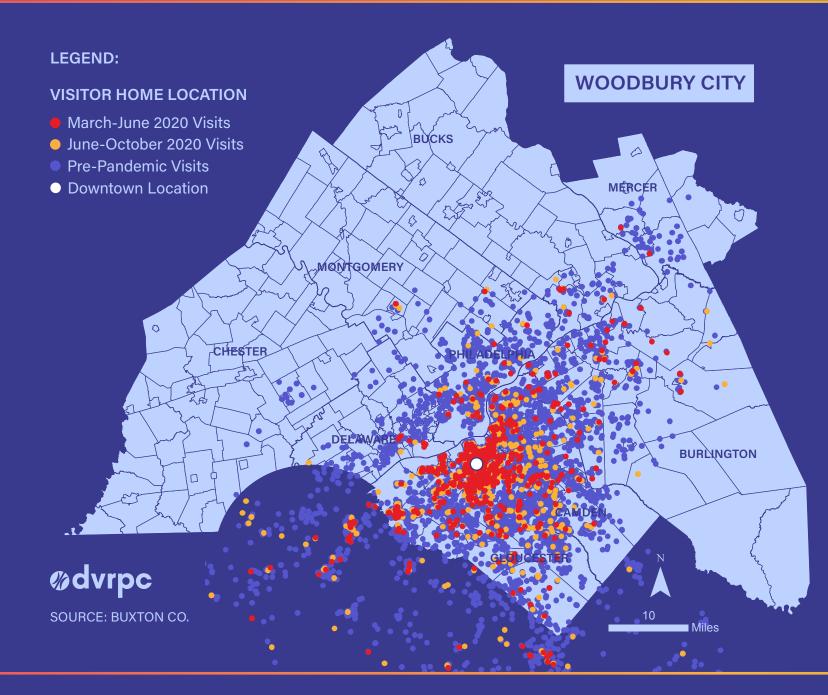
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SOURCE: BUXTON CO.

New York: 0.0% Pennsylvania: 6.6%

New York: 0.0% Pennsylvania: 4.3%

New York: 0.0% Pennsylvania: 4.3%



# **Visits to Downtown**

Pre-pandemic, visitors to Woodbury's downtown primarily came from throughout southern New Jersey, and to some degree from Delaware and Philadelphia Counties. However, during the pandemic, most visitors came from Camden and Gloucester Counties.

Between August 2018 and March 2020, 11,546 people visited the downtown, which is more than the average of 8,800 visits for all of the downtowns.

During the shutdown (March 13 - June 15) there were 795 visits, and during the reopening period (June 16 - October 31) there were 982 visits to Woodbury's downtown.

# Shutdown Impact

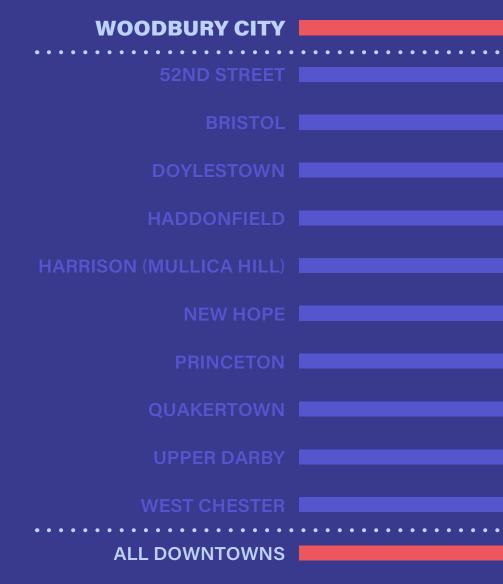
March 13 - June 15, 2020

During the economic shutdown, there were 795 visits to Woodbury's downtown compared to 3,329 visits during the same period in 2019. This equated to a 76% reduction.

The average number of visits during the shutdown period was 439 compared to 2,450 visits during the same period in 2019, which equated to an average reduction of 81%.

Gloucester City's downtown had the smallest reduction in visits at 66%, and the average for the least impacted downtowns was 81%.





76%	
75%	•••
71%	
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84%	AST IN
77%	10 LEAST IMPACTED DOWNTOWNS
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75%	SNM
81%	
87%	• • •
81%	

# **Reopening Rebound**

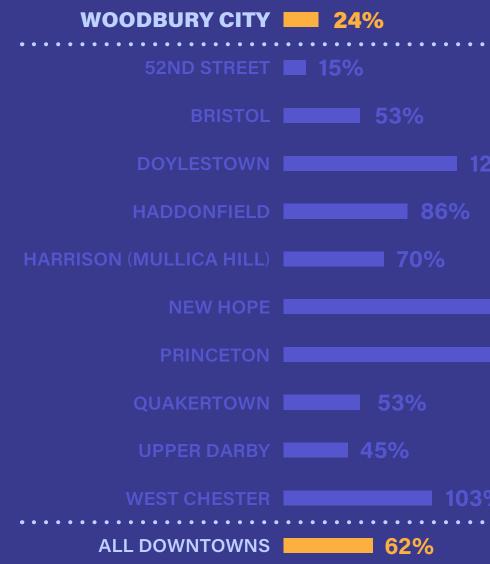
June 16 - October 31, 2020

Visits to Woodbury's downtown increased by 24%, one of the smallest rebounds observed, during the reopening period to a total of 982 visits. This was 76% fewer than the 4,077 visits that occurred during the same period in 2019.

On average, visits increased by 62% for downtowns, to approximately 700 visits, and by 91% for the least impacted downtowns, to approximately 1,700 visits.

New Hope observed the greatest increase at 215%, with more than 2,800 visits during that time.





# **10 LEAST IMPACTED DOWNTOWNS** . . . . . . . . . . .

# **Trade Area Recovery** (Drive Time in Minutes)

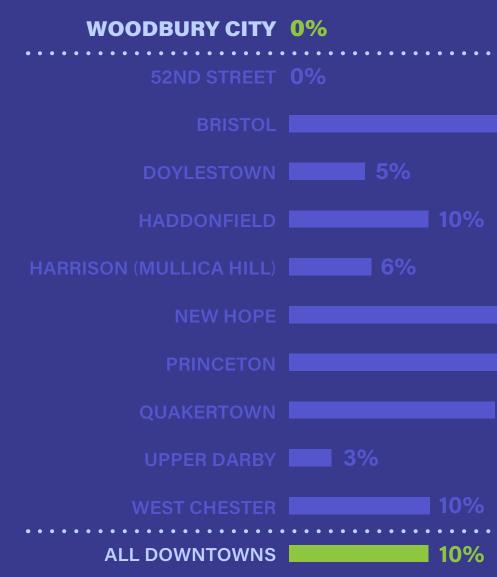
Woodbury's pre-pandemic trade area was a 29 minute drive time, which shrank by 17% during the shutdown to 24 minutes. Woodbury was one of the only downtowns to not experience a trade area recovery during the reopening period.

The average pre-pandemic trade area was 31 minutes, with a 23% reduction during the shutdown down to 24 minutes. The average recovery was 10% for all downtowns up to 27 minutes.

At 69 minutes, New Hope was the only downtown with a trade area that extended beyond an hour, and that was larger during reopening (72 minutes).

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SOURCE: BUXTON CO.



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